

A

Admissions for schools

(See Education)

Adoption

For more information and to enquire about Adoption visit our website.



Adult Social Care

(See Social Services)

Adult Learning

Leap into Life

From French for beginners to Indian cookery, digital photography to pottery the adult learning service runs over 800 courses each year and has more than 8,000 learners. Visit our online brochure to find a course that interests you.

www.northamptonshire.gov.uk/adultlearning

B

Births

(See Registrations)

Blue Parking Badges

Northamptonshire County Council manages the blue badge scheme within Northamptonshire.

To apply for a Blue Badge visit our website.



Bus Time Table

Visit our website for information about bus times, bus routes and details about the Northampton Buzz Card, a ticket you can use for unlimited travel on most bus services in Northampton.

C

Copy Certificates

Apply online for a full copy Birth, Death, Marriage or Civil Partnership certificate.

For more information visit

www.northamptonshire.gov.uk/certificates



Children and Young Peoples Services

We have one of the top performing youth services in the country with a record number of young people taking part in youth activities. We support the county's youth centres, outreach street projects and a wide range of courses for young people – including sports, arts, baby sitting and car maintenance.

Country Parks

Northamptonshire County Council's award winning Country Parks each have their own unique character and something to offer for everyone.

In addition we support more than 2,000 miles of footpaths which give unrivalled access to Northamptonshire's beautiful countryside.

To find your nearest country park or become a country park volunteer visit our website www.northamptonshire.gov.uk

D

Deaths

(See registrations)

Disabled parking

(See Blue Parking Badges)

Do it online

Apply for it, pay for it, report it – we now have a selection of services available for you to Do Online.



E

Education and Schools

We support nurseries, schools, out of school clubs across Northamptonshire and provide training and support for teachers. We provide specialised services for children with additional educational needs and manage school admissions, school transport and school meals.

Visit our website for more Children and Education services.



Evening Classes

(See Adult Learning)

Events

For a detailed list of scheduled events, please log onto www.northamptonshire.gov.uk. You will find a list of forthcoming events in country parks, music and art services and library services.



F

Families Information Service

The Families Information Service can help you find out about childcare, activities for children and family support. Visit our website for more information – it's free!

Fire and Rescue

In an emergency dial 999 and ask for Fire!

Our fire and rescue service respond to more than 9,000 emergencies each year and works in the community to prevent many more.

Email us enquiries@northantsfire.org.uk
Tel **01604 797000**

Fostering

Fostering is just one of the ways you can support children and young people in Northamptonshire and can be one of the most rewarding decisions you'll ever make. Most children are in need of warmth, patience and understanding at a time of stress and uncertainty and by taking a child into your home at this difficult time you can have a huge impact on their lives.

To find out more about Fostering visit www.northamptonshire.gov.uk/adoptionfostering or call us on 0300 1261009

H

Highways

(See Street Doctor)

Hot School Meals

Nourish is the new School Meal Service provided by the council. From September 2010, schools around the county will start to receive hot meals from this exciting new service.

Visit our website to find out more or if you are entitled to Free School Meals.

I

Information Resources

Answers Plus is the Libraries and Information Service's online and telephone information service. Contact us and we will help to answer your questions factually, quickly and correctly. For more information log onto our website, email us at answersplus@northamptonshire.gov.uk or pop into your local library.



J

Jobs and Careers

Apply for a job online

A full list of our current vacancies can be found on our web site. You can review job descriptions and apply for jobs online. Central Library in Northampton holds Jobseekers drop in sessions every Friday between 10.00am – 3.00pm to help you create CVs, email accounts and look for jobs online. Make use of our 'Free Fridays' internet access and library staff assistance.



my contacts



www.northamptonshire.gov.uk



0300 126 1000



www.northamptonshire.gov.uk



0300 126 1000

L

Library Plus

Libraries in Northamptonshire have changed – we have events and exhibitions for children and adults. We offer leisure courses and lectures, local and family history resources and advice, music and film, internet and email.

Your library is a convenient access point to county council services, putting a whole new world of leisure and learning at your finger tips and **MEMBERSHIP IS FREE.**

The Library computer points, allow members to benefit from the online library catalogue, 24/7 renewals and reservations and free access to 1,000s of sites.



M

Marriages

(See Registrations)

Meals on Wheels

(See Adults social services)

P

Parking

Northamptonshire County Council manages the on street parking around the county. If you have a parking fine to pay, visit our website to pay online.



Pothole

To report a pothole see Street Doctor.

R

Recycling Centres

Our Household Waste Recycling Centres in the county provide a service for the public to bring household waste, garden waste, recyclables and other items such as unwanted furniture and white goods for disposal, reuse and recycling.

Though we don't pick up your waste (that is the responsibility of your local borough or district council) we are responsible for disposing of it.

Registrations

Every birth and death in Northamptonshire is accurately recorded by the county council but our registration service offers much more. We helped more than 2,200 couples get married and form civil partnerships last year, and our list of venues is not limited to traditional register offices – people can now get married in over 70 venues across the county. We can also help you mark the other special milestones in your life with naming and renewal of vows ceremonies.

If you want to know more go to www.yourdaynorthants.com. We also provide a Nationality Checking service to check people's documents before their application for British Citizenship and we organise regular ceremonies for people to celebrate becoming a British citizen.



S

Schools

From school admissions to governors, from transport to term dates, from vacancies to school meals, log onto our website under Education and Learning to answer any of your school questions.

Street Doctor

Our online reporting service allows you to tell us about a highway problem directly and to see what we are doing about it.

Many different types of highway problem can be reported online e.g. potholes and faulty street lights.

Every report that we receive is allocated a unique reference number so that you can check how things are going, day or night.

If you want to report a problem – visit our website

www.northamptonshire.gov.uk/streetdoctor



Social Services

Adult Social Care

Northamptonshire County Council supports people to lead independent, fulfilling lives and encourages them to keep healthy, active and involved in their community, by helping them to help themselves.

A range of services are available to promote independent living: From equipment to keep you safe in the home, personal budgets to spend on your choice of support or services and advice and support for carers. Everyone's needs are different so the services offered to each individual will be different.

Please see our website for more details or contact the adult care team using our online form or call 0845 1244500 for your personal assessment to identify whether you are eligible for support.

We also protect vulnerable adults from abuse. If you suspect that a vulnerable adult is at risk of abuse, please contact the adult care team.

Social Services

Children & Young Peoples Service, Children's Social Care

Safeguarding and promoting the welfare of children means protecting children from physical and emotional abuse or neglect and working together to ensure children and young people enjoy the best outcomes. Safeguarding is everybody's business as we all have a part to play in protecting children.

Information and the elements of child protection such as shared roles and responsibilities and recognising signs of abuse and the child protection process are detailed on our website which includes information on working with children in need of support, care and protection.

For more information visit our Children and Young People pages on the website.

T

Teaching

Teach Northamptonshire

Visit our website for recruitment, career development and general information about teaching.

Trading Standards

Trading standards advises on and enforces a wide range of laws to ensure fair, safe and honest trading. We operate an approved traders scheme to find a trader you can trust, for more information and a list of traders visit our website.

If you need help or advice about a problem relating to goods or services that you've purchased? Contact our partners Consumer Direct on 08454 04 05 06 or visit the website and complete this online form.



Twitter

Follow us at @mycountycouncil



W

Waste Prevention

Ideas and advice on reducing the waste we take to landfill, including composting, recycling, real nappies and food waste can all be found under Waste and Recycling on our website.

What's not included...

If you have any queries regarding the following, please contact your district or borough council who will be pleased to help:

- Council tax
- Refuse collection (including replacement of lost or damaged containers)
- Planning
- Housing
- Collection of bulky items
- Fly tipping
- Street cleansing
- Traders licences
- Environmental health (pests and vermin, noise complaints etc.)
- Parks

Corby Borough Council

www.corby.gov.uk
Tel 01536 464000

Daventry District Council

www.daventrydc.gov.uk
Tel 01327 871100

East Northants Council

www.east-northamptonshire.gov.uk
Tel 01832 742000

Kettering Borough Council

www.kettering.gov.uk
Tel 01536 410333

Northampton Borough Council

www.northampton.gov.uk
Tel 01604 837837

South Northants District Council

www.southnorthants.gov.uk
Tel 01327 322322

Wellingborough Borough Council

www.wellingborough.gov.uk
Tel 01933 299777

For more information about the services in here and many more county council services visit www.northamptonshire.gov.uk