

<b>Name of proposal/policy</b>	Integrated Community Equipment Service (ICES)	<b>Budget number (if applicable)</b>	
<b>Service area responsible</b>	Adults Commissioning NASS	<b>Cabinet meeting date</b>	13/03/18
<b>Name of completing officer</b>	Tom Grozdoski	<b>Date EqIA created</b>	02/01/18
<b>Approved by Director / Assistant Director</b>	Jane Carr	<b>Date of approval</b>	1 March 2018

The Equality Act 2010 places a 'General Duty' on all public bodies to have 'Due regard' to:

- Eliminating discrimination, harassment and victimisation
- Advancing equality of opportunity
- Fostering good relations

We do this by undertaking equality impact assessments (EqIAs) to help us understand the implications of policies and decisions on people with protected characteristics – EqIAs are our way of evidencing this.

All assessments must be published on the NCC equalities web pages. All Cabinet papers where an EqIA is relevant **MUST** include a link to the web page where this assessment will be published. If you require assistance in getting your EqIA published, please contact [equalities@northamptonshire.gov.uk](mailto:equalities@northamptonshire.gov.uk)

## PART 1

### Description of current provision/policy and main beneficiaries/stakeholders

Northamptonshire Community Equipment and Minor Adaptation Services provides delivery, installation, collection, maintenance, repair and recycling of a range of health & social care equipment and minor housing adaptations to support the Personalisation, Prevention and Wellbeing Agenda in Northamptonshire. The service is commissioned through a Partnership between NCC (acting as Lead Commissioner); Nene Clinical Commissioning Group and Corby Clinical Commissioning Group. There are two pooled budgets, one for Social Care and one Health, set up through a Section 75 Agreement.

The service currently is being provided by Millbrook and the contract for the service expires on 30 September 2018. The original 2011 contract with Millbrook expired on 1 April 2017 however due to legal proceedings in relation to the tender processes NCC had abandon the procurement for the new service at the time and its now re-running the procurement process with a view to commence the new service on 1 October 2018.

The main beneficiaries of the these services include adults and children who have a health and/or social care need and have been assessed as needing equipment on a short or long term loan basis to facilitate independent daily living, reablement, rehabilitation or require equipment to meet a specific clinical need, including those who need NHS Continuing Health Care.

### Description of proposal under consideration/development

The proposal is to re-procure the Community Equipment and Minor Adaptation services through open tender, and expect to award the contract/s to the successful provider/s by mid July and for the new service to commence on 1 October 2018. The new contract will be up to 7 years (initially 5 years with a possible 2 year extension on yearly bases) to allow a relationship to be built with the provider over the medium term to deliver ever more efficient services and to allow for innovation and creativity.

In addition to the main provision of delivery, installation, collection, maintenance, repair and recycling of equipment and minor housing adaptations, the service will also provide information, advice and assessment services to people who may wish to privately purchase equipment, to maintain their independence.

The service primarily operates across Northamptonshire but over time this may change.

### Data Source (include link where published)

<http://www3.northamptonshire.gov.uk/councilservices/health/health-and-wellbeing-board/northamptonshire-jsna/Pages/default.aspx>

### Please summarise what the data tells us

Over the years there have been significant population changes in the county. In the last 30 years the population of Northamptonshire has increased by just over 30% compared to a 16.8% England average. By

Demography JSNA 2017	<p>2024 it is projected that the population of Northamptonshire will have grown by approximately 9%; faster than the projected 7.5% increase for England. This includes increasing numbers of older people with higher levels of need, including long-term physical health conditions, dementia and social isolation. In addition to the increasing population there is an increase in the number of people living alone as well as there are more people with complex needs and long term conditions.</p> <p>The service currently provides support to over 16000 people within Northamptonshire. However, there is an increasing number of people needing high cost / high risk equipment (for example bariatric equipment and special pressure relief products). In addition, the changes in national and local policy and the challenging economic climate is impacting on all areas of both social care and NHS service provision. All of these rapid changes will have impact on the community equipment and adaptation services.</p>
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Tick the relevant box for each line by using a capital 'P' to make a <input type="checkbox"/>	Based on the above information, what impact will this proposal have on the following groups?			
	Positive	Negative	Neutral	Unsure
Sex			x	
Gender Reassignment			x	
Age	x			
Disability	x			
Race & Ethnicity			x	
Sexual Orientation			x	
Religion or Belief (or No Belief)			x	
Pregnancy & Maternity			x	
Human Rights (Please see articles in toolkit)			x	
Other Groups (rural isolation, socio-economic exclusion etc)	x			

Initial impact	
Explain your findings above	Actions identified to mitigate, advance equality or fill gaps in information
<p>The new services will ensure contractually that the needs of all customers are identified and addressed regardless of their age, disability, gender, race, religion or belief or sexual orientation. There will be a positive impact on people with disabilities, older people and other groups such as rural communities.</p> <p>While the impact on people with other protected characteristics is being identified as neutral because they are unlikely to gain additional benefits of the service, it is anticipated that the new contract will be a positive step forward for accessing the service by everyone that needs it in line with the service eligibility.</p>	<p>To address the mobilisation period effectively, the new provider will be required to develop and deliver an implementation plan, ensuring that customers can access the service on time.</p> <p>The new services will be required to consider the wider environment and society that they operate in, developing collaborative approaches with key partners to enabling vulnerable adults to live in the community for as long as they are able and wish to do so.</p> <p>As part of the contract the successful organisation/s will be required to demonstrate that they meet equality and diversity legislation, including the Equality Act 2010 and the Human Rights Act 1998 and have policies and procedures in place to support this. The provider and any subcontractors will be required to have in place quality assurance processes and policies to provide evidence to commissioners that services are offered equitably across the county.</p> <p>The new provider/s will be required to produce a monthly report on their service, including an analysis of service user demographics compared to the county population. Robust contract monitoring processes will measure activity levels and the quality of the services to ensure that they are of the required standard.</p> <p>Consultation and engagement work will be ongoing with customers, their carers and families and other key stakeholders throughout the term of the contract, taking account of the needs of the customers.</p>

**Do you need to undertake further work (e.g. consultation, further equality analysis) based on the impact and actions identified above? If yes, set this out below and then carry out the work and complete Part 2**

It is anticipated that customers will benefit from the proposed service. The competitive procurement will be followed to secure effectively this service. The key procurement dates include: Tender to be publicised end of April; tender return end of May, Award notice published end of July with the view to commence the service 1 October 2018. This EqlA will be revisited at key stages to ensure that our understanding of the equality impacts remains current and in this stage no further work is required to be undertaken.

**PART 2 – if required**

**Consultation, follow up data and information gathered from actions identified above**

	<b>What does this information tell us?</b>

**Final impact analysis (taking the findings from Part 2 into account) – including review date if required**

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