Our Vision:

Our Vision for Adult Social Care in Northamptonshire is for Northamptonshire Adult Social Services to:

• be safe and;
• able to continue in the future

Adult Social Care in Northamptonshire needs to change.

More people need our help.

The number of people needing help will carry on growing over the next 10 years.

We want to help people to stay in their own homes.

We want people to be independent and safe

We also want to make it easier for people to get the help they need by working better and joining up with other organisations, such as Health
Our Vision continued

This means we can know about people who:

• might need our help in the future and;
• who might need a little help now to help them stay independent

We need to work better with children and young people who will need our support when they become adults

We will try to make sure people get the right help at the right time when they need it.

We will work with our partners to help people have ways of gaining work, housing and linking to social opportunities.

**Partners** could be Health, Housing, Charities and community groups
Our Vision continued

We will try to use equipment and technology to keep people at home and more independent.

**Technology** is things like computers and equipment that helps people be independent.

We will make sure that care is person centred and delivered together with families and communities.

We need to make sure that services are good value for money.

**Value for money** - The money we spend on care is supporting you well and does not cost more than is needed.

We will balance people's safety and care with supporting you to try new things.
Our Vision continued

We will try to use equipment and technology to keep people at home and more independent.

This strategy (‘Big Plan’) will last until 2022.

When the Government’s Green Paper on Adult Social Care is published, we will look at the strategy (Big Plan) again.
Our mission (Important Job)

Our mission (important job) is to make the best use of resources to keep people in Northamptonshire independent

**Resources** - these include people, money and services

People who really need our support are given priority (we will support them first)

We will help people at the right time to stop them getting worse and keep them independent.

We will make sure people get services and support:

- When people need them
- Where people need them
- Which are what people need and;
- are good value for money.
Our mission (Important Job) continued

We will give just enough support to keep people safe and to not need help for a long period of time.

We will work with people, their friends and families and other organisations to provide the best support.
What we will do to make things happen (Our Strategic Approach)

Prevent need

We will provide information so that people can find out about services that may help them.

Reduce need

We will help people at the right time to stop them getting worse and to keep them independent.

Delay need

We will help people who have been ill to get better and stop them needing care and support if possible.
Meeting need

We will assess needs. Where someone has needs that should be met by the Council, we will look at how their needs could be supported by their family and the local community.

An **assessment** is when someone looks at your care and support needs and how they can be met.

If someone has needs that should be met by the Council (these needs are called eligible needs), we will try to give them a **personal budget** where possible.

**Personal Budget** – This is the money that is available to you if it is agreed that you need support. The money comes from social services for you to spend making the goals in your support plan happen.

We will give people choices where we can

We need to make sure that the care people get is value for money.

**Value for money** - The money we spend on care is supporting you well and does not cost more than is needed.
Our Plan for how to prevent need

In three years’ time…

People will have the right information to help them now and in the future.

We will help people at the right time to stop them getting worse and to keep them independent. We will make sure we have good support in the community.

We will support projects in communities.

This is to make sure people are able to use and enjoy their communities and stay independent.
Our Plan for how to prevent need

We will make sure people know about services that are for everyone

We will make sure information is easy to get and easy to understand.

Our plan to reduce need

In three years’ time…

We will know more about people who may be at risk or feel unsafe

We will have good information to help us plan better

We will give people early advice to help them stay healthy and safe
Our Plan for how to prevent need

We will work with partners to make sure we have good support available in the community.

**Partners** could be Health, Housing charities and community groups.

We will make sure that Carers know what support they can get.

We will have clear pathways that lead to young people and their families getting the opportunities and support they need during their move into adulthood.

We will have Adult Social care teams who are better at helping young people who will need support from Adult Social Services.
Our plan to delay need

In three years’ time…

We will focus on what people can do and help them to be as independent as possible

Not as many people will need long term support

We will help people who have had an injury or illness to get back their skills.

Rehabilitation and reablement services are services that help people to get back their skills after an illness or injury

We will make sure our staff know what is happening. They will understand and are working on what we are trying to do
Our plan to delay need

There will be more joined up services across health and social care

We will have clearer plans for supporting young people as they move from childhood to adulthood

We will work with Children and Family Services to make sure young people are helped to live independently

We will talk about how we might solve problems before we go through long assessments with people

An assessment is when someone looks at your care and support needs and how they can be met.
Our plan to meet need

In three years’ time…

We will be supporting people when families and communities are unable to support

The person will be at the centre of all we do

We will be making sure that their services and support are good value for money

We will know that our support is helping people meet their own goals and they are becoming more independent

We will be supporting people with less money coming from the Council
Our plan to meet need

We will be supporting people and doing this within the money we have available and not overspending.

We will be training our staff to come up with good ideas when helping people.

We will be making sure that we are working well and getting good value for money.

**Value for money** - The money we spend on care is supporting you well and does not cost more than is needed.

We will be working with partners to make the best decisions for, and with, people.
Important actions we will take

We will train our staff so they have the right skills

We will find new ways of working or “doing things” differently

We will have good information to help us check if we are doing a good job

We will work with communities to improve services to make sure people are able to use and enjoy their communities
Important actions we will take

We will work with partners to help people achieve the best outcomes

We will make the way we work easier for people to understand

We will look after our money well

We will come up with a plan to help us get better
Checking how we are doing

We will often check how well we are doing.

We will write down what we find out.