

# **Adult Learning Service**

## **Learner Support**

### **Disability Statement**

The Adult Learning Service is committed to extending the learning opportunities that we offer to all adults in our community.

We aim to offer a fully inclusive service and understand that some people may require additional support to take part in our courses.

### **What is a disability?**

You may not think of yourself as disabled, but if you have:

- a long-term health condition,
- a specific learning difficulty (such as dyslexia), or
- a mental health difficulty,

Then, along with other disabilities, you are entitled to reasonable adjustments to support your learning.

### **Telling us about your disability**

If you are coping with a disability and need additional support to attend one of our courses, we would encourage you to talk with us. It's your choice whether to let us know about a disability or health condition that may affect your learning.

If you choose to let us know, please tell us at the earliest opportunity so that this gives us enough time to make the adjustments you may require. We use lots of different venues and do our best to use accessible buildings, but we cannot always guarantee this.

For further information or to talk confidentially about your needs or support, please contact our Learning Support Adviser on:

[alsreferrals@northnorthants.gov.uk](mailto:alsreferrals@northnorthants.gov.uk) or telephone 01604 367119

## How we use your disability information

When you tell us about your disability, we will use the information you give us to support you.

This information is only shared with people who provide the support, or who need to see it so that the information and advice they provide takes into account your disability without you having to repeat what you have already told us.

It's particularly useful to your course tutor to help them adapt their teaching and resources and do their best to make your learning experience a positive one.

## What learner support is available?

Here are some examples of additional support available to attend our courses:

**Resources** - Providing a variety of formats to make printed texts, audio/visual content, interactive activities, or other online resources accessible.

**Equipment** - Providing correct equipment to support your needs, such as a hearing loop or coloured overlays.

**Activities** - We can help you with access and taking part in course activities, such as talking, listening, note-taking and group activities; or provide alternative arrangements if you are unable to participate.

**Assessment** - If you're not able to sit an examination under standard conditions or you have difficulties with an assessment, we will make reasonable adjustments to suit your needs.

**Buddy** – We can help if you need a friend to accompany you if you need a buddy service or an extra person to work with you.

**Financial** – Subject to criteria, our learner support fund is available to help with financial support for transport, fees, qualifications or specialist equipment.

# Adult Learning Service

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Please contact our Learning Support Adviser on:

[alsreferrals@northnorthants.gov.uk](mailto:alsreferrals@northnorthants.gov.uk) or telephone 01604 367119

For further information about the accessibility of venues, or to talk about access needs:

Please contact our Venues team on

[adultlearningvenues@northnorthants.gov.uk](mailto:adultlearningvenues@northnorthants.gov.uk)

Please see below for our venue guide [Venue Accessibility Guide](#). We do our best to keep it up to date, but we cannot guarantee its accuracy. Please tell us if you find any of it to be incorrect.