

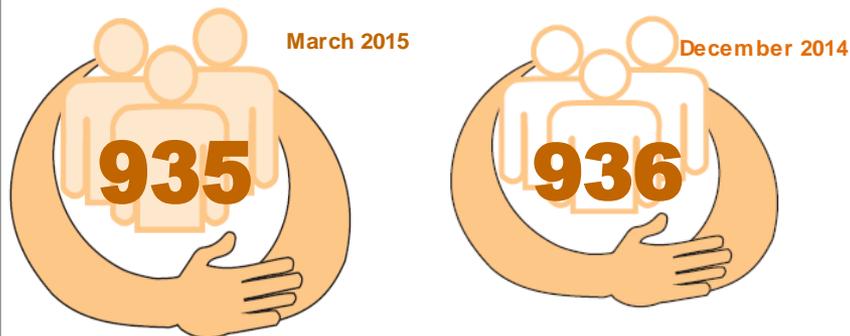
Corporate Performance Report



Wellbeing: A safe county

Safeguarding Children

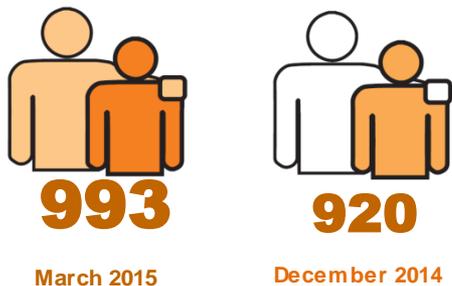
Number of Looked after Children for which the council has responsibility has stabilised in the final quarter of the year.



The Percentage of young people now aged 19, 20 or 21 and in employment, education or training who were looked after when aged 16 is higher than our performance last year by 1.3%



Number of children with a Child Protection Plan



Number of referrals received by Children's Social Care



% of children on a child protection plan who have accessed specialist children's centre services within last 6 months



What to do if you are concerned about a child

If you want to tell us about your concerns for a child's welfare, or you need advice about how to make an appropriate referral, please contact us using these details.

Email us:

MASH@northamptonshire.gcsx.gov.uk (secure address)

Telephone us: 0300 126 1000

Wellbeing: A safe county

Safeguarding Children

Percentage of referrals to social care with a previous referral within 12 months

28%
Target

37.50%
March 2015



Number of CAFs
(Comprehensive Assessment
Framework) completed

488

Quarter 4

(2747)

Full Year

575

Target – Quarter 4

(2300)

Target – Full Year



Percentage rated good
or better by Ofsted



Schools



Children's Centres

Percentage of **initial assessments** completed and authorised within 10 working days has significantly improved from the 44.9% achieved last year

87.1%

March 2015

85%

Target



Percentage of **core assessments** completed and authorised within 35 working days has also significantly improved from the 61.9% achieved last year

88.0%

March 2015

85%

Target



Interested in Adoption or Fostering?

To find out more come along to one of our information events, you can gain an understanding of the process and talk to: adoptive parents; foster carers; social workers; children's rights and the Virtual School (education support for looked after children). You can book a place in advance, or you are welcome to just turn up, to find out more about when the events are and how to book, please visit our web pages for the [Fostering Information events](#)

Wellbeing: A safe county

Safeguarding Children and Vulnerable Adults

www.northamptonshire.gov.uk

Number of permanent
exclusions from school in a
quarter.



42

Quarter 4

35

Quarter 3

Percentage of pupils persistently absent from;

Primary Schools

March 2015 **3.50%**



2.80%
Target

Secondary Schools

6.40% March 2015



6.90%
Target

The percentage of adult social care
assessments completed within 28 days

64.30%



March 2015

80%



Target

28
days

Carers assessed and supported



32.8%

March 2015



37.3%

Target

% of referrals (Adults) which go
to full assessment



March 2015

73.39%



December 2014

76.83%

What to do if you are concerned about a vulnerable adult

If you think a person aged 18 years or over is being abused, raise a
safeguarding alert using the or call the Customer Service Centre

0300 126 1000.

Email

adultcarenc@northamptonshire.gcsx.gov.uk

Telephone

0300 126 1000

On Line

[e-referral form](#)

Wellbeing: A safe county

Safety for all

Total number of fire and rescue attended incidents (Excluding co-responding) has reduced again this year, continuing the ongoing downward trend.



4842

March 2015

6418

Target

Fire - % of home safety fire checks completed in high or very high risk areas



88.16%

March 2015



75%

Target

We have seen no illegal sales of age restricted products from test purchases undertaken through Trading Standards.



0%

March 2015

<10%

Target

Total number of non-fatal casualties from fire and rescue incidents per 100,000 population



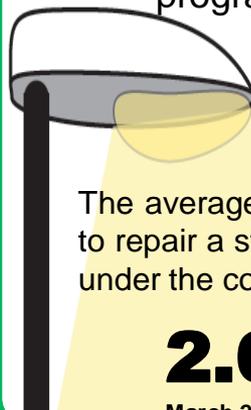
2.55

March 2015

5.55

Target

% of street lighting replacement programme complete



62%

March 2015

The average number of days taken to repair a street light fault, which is under the control of the Authority

2.6

March 2015

5

Target

The majority of the repairs made to the road network in Northamptonshire are permanent repairs

99.95%



March 2015

90%



Target

Make sure you're ready for an evacuation!

You never know when an emergency situation such as a flood or a fire will happen so the County Council's Emergency Planning team is encouraging families to prepare for such a situation by packing some essential items into a bag so they would be ready to leave their home at short notice. To find out more, along with a list of the items that should be included, please visit www.northamptonshire.gov.uk/emergencies.

Wellbeing: A prosperous county

Delivering a secure and prosperous future for the county

The number of business start-ups (facilitated through NCC investment via NEP) has increased in quarter 4 with 26 new start-ups recorded in that period.



March 2015



Target

There have been 1,248 private sector jobs created/ safeguarded through support and initiatives from NEP.



2014/15 Actual



Target

23 new businesses have been attracted to Northamptonshire this year.



March 2015



Target

Percentage of 16-64 yr olds in Employment

March 2015



tbc

December 2014



78.40%

Job Seekers Allowance claimant rate

1.7%

£ Jobs

March 2015

1.5%

£ Jobs

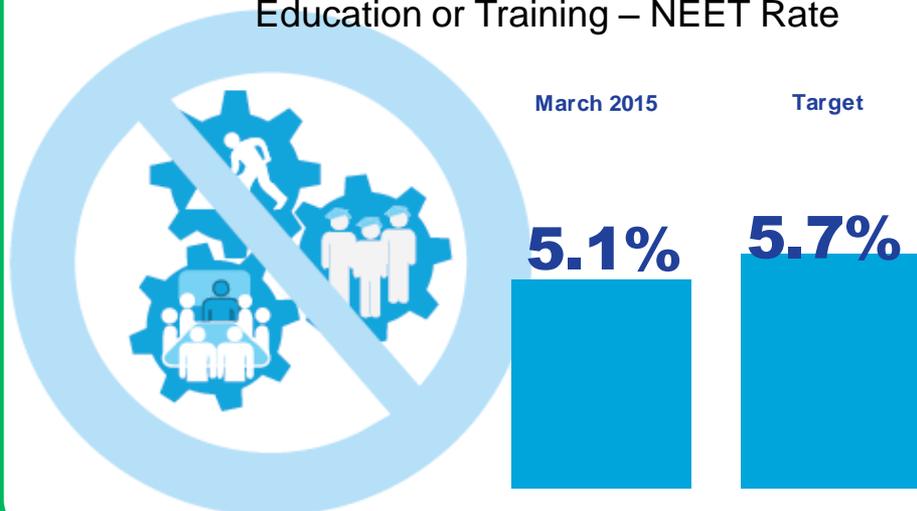
December 2014

If you are thinking of starting your own business your starting point should be the [Northamptonshire Enterprise Partnership website](#) where you will be able to find details of a wide range of advice and details of funding opportunities.

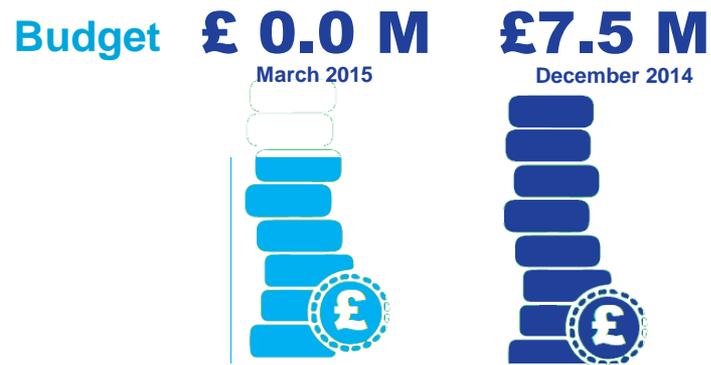
Wellbeing: A prosperous county

Delivering a secure and prosperous future for the county

Percentage of 16-19 year olds not in Employment,
Education or Training – NEET Rate



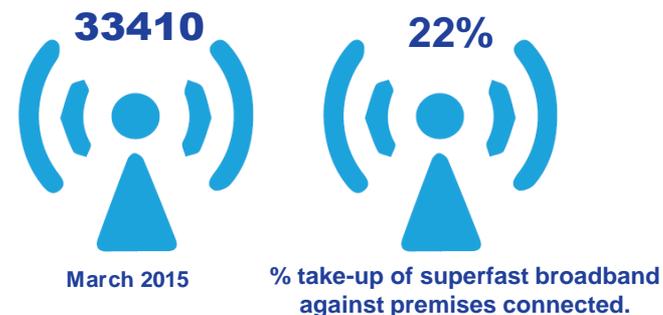
Forecast variance on the revenue budget



Capital Budget Spend (for the
current year)



Superfast Broadband rollout –
Number of premises connected to fibre
broadband through County Council investment



Wellbeing: A Sense of Place



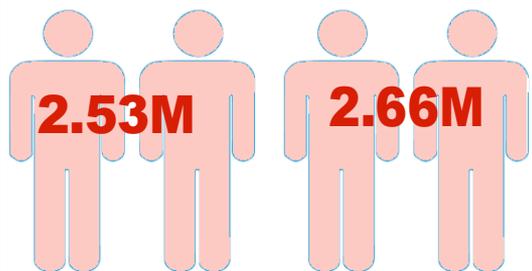
Northamptonshire
County Council

www.northamptonshire.gov.uk

Encouraging people to get involved in their community

Library visits are down by 4% on the previous year.

LibraryPlus



March 2015

Target

Visits to country parks has increased this year by c13,000 visits.



Percentage of household waste sent for re-use, recycling or composting.



March 2015



Target

Number of volunteers

1833

1997



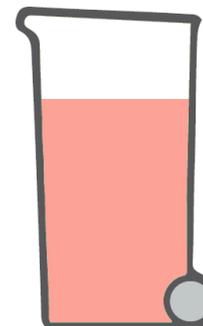
March 2015

Target

Percentage of municipal waste from Household Waste Recycling Centres not sent to landfill



March 2015



Target

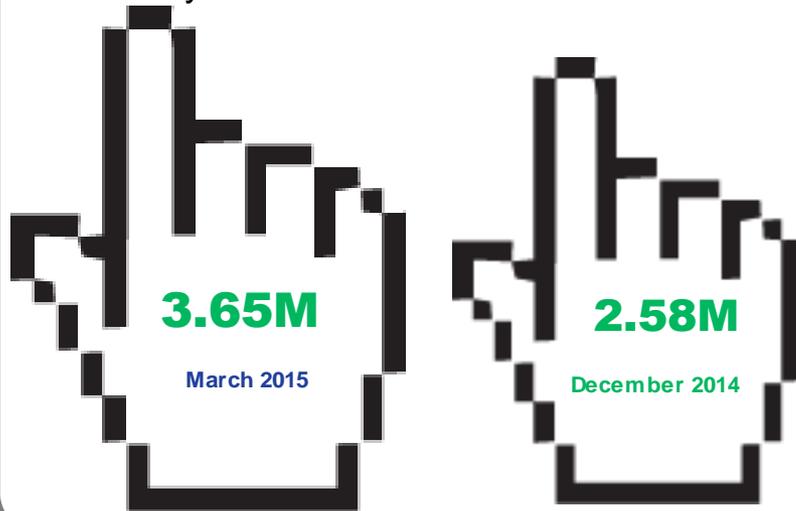
Do you have any spare time you could offer to volunteer in your local community?

The County Council is always looking for people who want to offer up some of their spare time and volunteer in their local communities. We have volunteering opportunities available in our libraries, schools and county parks to name just a few. Why not visit the [volunteering pages](#) on the County Council's website to see how you can get involved!

A fit for purpose council

Providing easy access to the council and effective customer service

As the council continues to improve information available through our website we have seen 3.65million visits to the councils website in the past year, an increase of c200k from last year.



Calls to Customer Service Centre answered in

20seconds 

80% Target
90%
March 2015



Contact Us

Tel **0300 126 1000**

(This number is charged at local rate and inclusive mobile phone minutes can be used)

WWW...
[via our online form](#)


[Contact your
County Councillor](#)


[Comments, compliments
and complaints](#)


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